

*CenturyTel Long Distance, LLC's Arizona Tariff No. 3 replaces in its entirety
CenturyTel Long Distance, Inc.'s Arizona Tariff No. 1*

TARIFF SCHEDULES
APPLICABLE TO
INTEREXCHANGE RESALE
AND OPERATOR ASSISTED SERVICES

NAMING
RATES, RULES AND REGULATIONS

GOVERNING OPERATIONS

OF

CenturyTel Long Distance, LLC
100 CenturyTel Drive
Monroe, Louisiana 71203
(800) 658-9028

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: May 7, 2003

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Issued by:

Ms. Chantel Mosby – Manager, Tariffs & Compliance
100 CenturyTel Drive
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CHECK SHEETADMINISTRATIVELY
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Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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APPLICATION OF TARIFF

The regulations, rules and conditions set forth in this Tariff apply to the provision of intrastate public telecommunications services furnished within the State of Arizona by CenturyTel Long Distance, LLC ("CenturyTel"), subject to the jurisdiction of the Arizona Corporation Commission.

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) - To signify a changed listing, rule or condition which may affect rates or charges.
- (D) - To signify discontinued material, including a listing, rate, rule or condition.
- (I) - To signify an increase in rates or charges.
- (M) - To signify material relocated from or to another part of this Tariff with no change in text, rate, rule or condition.
- (N) - To signify new material, including a listing, rate, rule or condition.
- (R) - To signify a reduction in rates or charges.
- (T) - To signify a change in the wording of the text, but no change in rate, rule or condition.
- (X) - To signify a correction or reissued matter.

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TARIFF FORMAT

A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the ACC. For example, the 4th revised Page 14 cancels the 3rd revised Page 14.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.

D. Check Sheets - When a tariff filing is made with the ACC, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some sheets.)

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Certain terms used generally throughout this tariff, particularly those for specialized common carrier communication channels furnished by the Company over its facilities are defined below:

ACC - refers to the Arizona Corporation Commission.

Access - Access to CenturyTel's services are provided by one or more or a combination of the following methods: presubscription in equal access areas, direct access, 800, 950 and 10XXX dialing sequences.

Access Code - A sequence of numbers that, when dialed, connect the caller to the provider of services associated with that sequence.

Aggregator - Any person, excluding local exchange carriers and cellular service providers, that, in the ordinary course of its operations, make telephones available to the public or to transient users of its premises, for intrastate telephone calls using a provider of operator services.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Service User so the Company may rate and bill the call. All Authorization Codes shall be the sole property of the Company and no Customer shall have any property or other right or interest in the use of any particular Authorization Code. Automatic Numbering Identification ("ANI") may be used as or in connection with the Authorization Code.

Authorized User - A person or entity that accesses the Company's services. An Authorized User is responsible for compliance with this tariff.

Automatic Numbering Identification (ANI) - A type of signaling provided by a local exchange telephone company that automatically identifies the local exchange line from which a call originates.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Billed Party - The person or entity responsible for payment of the Company's Service(s): For a Direct Dialed Call, the person or entity responsible for payment is the Customer responsible for payment for local telephone service at the telephone used to originate an intrastate call. In the case of a Travel Card call, Calling Card call or other credit card call (herein collectively the "Card"), the person or entity responsible for payment is the Customer of record of the Travel Card, Calling Card or other valid and acceptable Card used. In the case of a collect or third party call, the person or entity responsible for payment is the person responsible for payment for local telephone service at the telephone number that agrees to accept charges for the call. In the case of a Room Charge Call, the entity responsible for payment is the Aggregator controlling the telephone used to originate the intrastate call. In all Operator Assisted calls not involving Cards, third party calls, collect calls or Room Charge calls, the person or entity responsible for payment is the Customer responsible for payment for local telephone services at the telephone used to originate the intrastate call.

(T)

(T)

Calling Card Call - A Direct Dialed or Operator Assisted call for which charges are billed not to the originating telephone number, but to a LEC or interexchange carrier calling card.

Casual Calling - A service whereby the Customer accesses the Company's service by dialing a Company-provided access code prior to placing the call, such as 101XXXX + 1 + area code + destination number.

(N)

(N)

Central Office - A Local Exchange Carrier switching system where Local Exchange Carrier customer station loops are terminated for purposes of interconnection to each other and to trunks.

Channel - The term "Channel" denotes a path for electrical transmission between two or more points, the path having a band width designed to carry voice grade transmission.

Common Carrier - A company or entity providing telecommunications services to the public.

Credit Card Call - A Direct Dialed or Operator Assisted call for which charges are billed not to the originating telephone number, but to a credit commercial card, such as Visa or MasterCard,

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Customer - The term "Customer" denotes the person, partnership, association, joint stock company, trust, corporation, or governmental entity or any other entity that is responsible for payment of charges and for compliance with this tariff.

Customer - Provided Facilities - The term "Customer - Provided Facilities" denotes all communications facilities provided by the Customer and/or Authorized User other than those provided by the Company.

Debit Card - A pre-established account number (typically associated with a card), issued by the Company and purchased by a Customer for access to the Company's network for the purpose of placing long distance telephone calls.

Direct Dialed Call - An intrastate telephone call that is automatically completed and billed to the telephone number from which the call originated without the automatic or live assistance of an operator.

Equal Access - Has the meaning given that term in Appendix B of the Modification of Final Judgment entered August 24, 1982, in United States vs. Western Electric, Civil Action No. 82-0192 (United States District Court, District of Columbia), as amended by the Court in its orders issued prior to October 17, 1990.

Equal Access Code - An access code that allows the public to obtain an equal access connection to the carrier associated with that code.

Exchange - The term "Exchange" denotes a unit established by the Local Exchange Carrier for the administration of communications service in a specified area that usually embraces a city, town or village and its environs. It consists of one or more Central Offices together with the associated facilities used in furnishing communications service within that area.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Intrastate Message Telecommunications Service ("MTS") - The term "Intrastate Message Telecommunications Services" denotes the furnishing of direct dialed and operator assisted intrastate switched service to the Customer for the completion of long distance voice and dial-up low speed data transmissions over voice grade channels between points wholly within the State of Arizona.

Local Exchange Carrier ("LEC") - The term "Local Exchange Carrier" denotes any telephone company that provides local telephone service to Customers within a defined area.

Measured Charge - A charge assessed on a per minute or incremental basis in calculating a portion of the charges due for a completed call.

Operator Assisted Call - An intrastate telephone connection completed through the use of the Company's operator.

Operator Service Charge - A non-measured (fixed) charge that is added to a measured charge in calculating the total tariff charges due for a completed Operator Assisted call.

Operator Services - Any telecommunication service that includes, as a component, any automatic or live assistance to a Customer or its Authorized User to arrange for billing or completion, or both, of an intrastate interLATA telephone call through a method other than:

- (i) automatic completion with billing to the telephone from which the call originated; or
- (ii) completion through an access code used by an Authorized User, with billing to an account previously established with the carrier by the Authorized User.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Operator Service Provider ("OSP") - Any person or entity that provides operator services by using either live or automated operator functions. When more than one entity is involved in processing an operator service call, the party billing the calls shall be considered the OSP. However, subscribers to customer-owned pay telephone service shall not be deemed to be an OSP.

Operator Station Calls - An Operator Assisted call wherein the person originating the call is assisted by an operator but does not specify a particular person, department or extension to be reached through a PBX attendant.

Other Common Carrier - The term "Other Common Carrier" denotes a common carrier, other than the Company, providing domestic and/or international communications service to the public.

Personal Identification Numbers (PINS) - Code numbers used in connection with designated telephone numbers which allow intrastate calls to be categorized for various applications.

Person-to-Person Calls - An Operator Assisted call which is placed under the stipulation that the caller will speak only to a specific called party, a specified extension or office to be reached through a PBX attendant. Such a call is not completed until either the specific party named by the caller is contacted, or the caller agrees to speak to a different party. The caller must arrange with the operator to make a person-to-person call; otherwise, all Operator Assisted calls will be treated as Operator Station calls.

Point(s) of Presence - The term "Point(s) of Presence" denotes the site(s) where the Company provides a network interface with facilities provided by Other Common Carriers, Local Exchange Carriers or Customers for access to the Company network configuration.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Premise - The term "Premise" denotes a building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public highway.

Presubscribed Provider of Operator Services - The intrastate provider of Operator Services to which the Authorized User is connected when the Authorized User places a call using a provider of operator services without dialing a special access code.

Provider of Operator Services - Any common carrier that provides operator services or any other person determined by the Federal Communications Commission and/or the Arizona Corporation Commission to be providing operator services.

Real Time Rated - An intrastate call placed with the assistance of an operator, for which charges are collected by an Aggregator, normally a hotel or motel, may be a hospital, from the guest or occupant of the room from which the call originated. A call of this type requires that CenturyTel communicate the call detail and charges back to the originating location following completion of the call. This service is provided only where authorized by the Aggregator. Calls of this type are rated according to the Real Time Rate Schedules herein.

Service - Intrastate telecommunications service provided to a Customer or Authorized User by the Company.

Special Access Service - All exchange access not utilizing telephone company end office switches. This service includes dedicated access that connects end user to end user, end user to carrier, or carrier to carrier and may include analog or digital channels for voice, data or video transmissions.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Subscriber - Any person, firm, partnership, corporation, governmental agency or other entity that orders service from the Company on behalf of itself or on behalf of others. A Subscriber may, in the ordinary course of its operations, makes telephones available to transient users of its premises for placing of intrastate calls. The Subscriber has a pre-existing business arrangement with the Company and may also be a Customer.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the Service, the transmission of data, facsimile, signaling, metering, or any other form of intelligence.

Third Party Calls - An Operator Assisted call for which charges are billed not to the originating number, but to a third party telephone number which is neither the originating nor the terminating telephone number.

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SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of the Company**

Service is offered to residential and business Customers of the Company to provide direct dialed and operator assisted calls originating and terminating partially or wholly within the State of Arizona, using the Company's network configuration. The Company provides switched long distance network services for voice grade and low speed dial-up data transmission services. The Company does not undertake to transmit messages but furnishes the use of its facilities to its Customers for communications. All services are provided subject to the terms and conditions set forth in this tariff. In the event of a conflict between a contract entered into by the Company and this tariff, the terms of this tariff shall prevail.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.

2.2.2 CenturyTel reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.2 Limitations, (Cont'd.)

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.2.4 All services and facilities provided under this tariff are directly or indirectly controlled by CenturyTel and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.4 Liabilities of Company**

- 2.4.1** Except as stated in this section, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff. This tariff does not limit the liability of the Company for willful misconduct.
- 2.4.2** The liability of the Company, if any, for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects in transmission, or failures or defects in facilities furnished by the Company in the course of furnishing service or arising out of any failure to furnish service shall in no event exceed an amount of money equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur and continue. However any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service that are caused by or contributed to by the negligence or willful act of Customer, or which arise from the use of Customer-Provided Facilities or equipment shall not result in the imposition of any liability whatsoever upon the Company.
- 2.4.3** CenturyTel shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to Acts of God, fires, flood or other catastrophes; atmospheric conditions or other phenomena of nature, such as radiation; any law, order, regulation, directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over CenturyTel or the services provided hereunder; national emergencies; civil disorder, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labor problems or regulations established or actions taken by any court or government agency having jurisdiction over the Company or the acts of any party not directly under the control of the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.4 Liabilities of Company, (Cont'd.)**

- 2.4.4** CenturyTel is not liable for any act, omission or negligence of any Local Exchange Carrier or other provider whose facilities are used concurrently in furnishing any portion of the services received by Customer, or for the unavailability of or any delays in the furnishing of any services or facilities that are provided by any Local Exchange Carrier. Should the Company employ the service of any Other Common Carrier in furnishing the service provided to Customer, the Company's liability shall be limited according to the provisions stated above.
- 2.4.5** CenturyTel shall be indemnified and held harmless by the Customer and Authorized User from and against all loss, liability, damage, and expense, including reasonable attorney's fees, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by any person using the Company's services and any other claim resulting from any act or omission of the Customer or Authorized User relating to the use of the Company's facilities.
- 2.4.6** The Company shall not be liable for any act or omission of any other entity furnishing to the Customer facilities or equipment used with the service furnished hereunder; nor shall the Company be liable for any damages or losses due in whole or in part to the failure of Customer-provided service, equipment or facilities.
- 2.4.7** Under no circumstances whatever shall the Company or its officers, directors, agents, or employees be liable for indirect, incidental, special or consequential damages.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.5 Deposits**

The Company does not normally require deposits from customers, however deposits may be required of customers who do not meet the company's credit requirements, or for whom no credit history is available.

2.6 Advance Payments

The Company does not normally require advance payments from customers, however it reserves the right to collect an advance payment of one month's estimated charges. The advance payment is applied to the following month's bill for service.

2.7 Taxes

The Company shall charge the Customer an amount sufficient to recover any governmental assessments, fees, license, or other similar taxes or fees imposed upon the Company. Such taxes or fees shall be recovered in the following manner:

2.7.1 For Debit Service, taxes or fees shall be included in the schedule for this service, unless otherwise negotiated with the distributor.

2.7.2 For all other services offered by the Company, taxes and fees shall be added pro-rata, insofar as practical, to the rates and charges stated in the Company's rate schedules and listed as separate line items on the Customer's bill for services provided.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.8 Payment for Service****2.8.1 Billing and Credit Regulations**

The charges for service are due when billed and are billed and collected by the Company or its authorized agent, or the connecting company from whose service point the messages were sent paid or at whose service point the messages were received collect.

2.8.2 Payment for Service

The Customer is responsible for payment of all charges for services, including charges for service originated or charges accepted at the Customer's service point.

- (A) Charges for third party calls which are charged to a domestic telephone number will be included on the Billed Party's local exchange telephone company bill pursuant to billing and collection agreements established by CenturyTel or its intermediary with the applicable telephone company.
- (B) Charges for credit card calls will be included on the Billed Party's regular monthly statement from the card-issuing company.
- (C) For Room Charge Calls (Time and Charges), when requested by the Authorized User, and authorized by the Aggregator, the charges will be provided to the Aggregator for inclusion on the hotel, motel, or hospital bill of the Authorized Users. In such cases, CenturyTel will provide a record of the call detail and charges to the hotel, motel, or hospital for such billing purposes. The Aggregator is solely responsible for the collection of Room Charges from its guests, and remains liable to CenturyTel for all Room Charge calls regardless of whether such charges are in fact collected from the Authorized User. Room charge calls are rated in accordance with the Real-Time Rate Table set forth in Section 3.5 herein.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.8 Payment for Service, (Cont'd.)

2.8.2 Payment for Service, (cont'd.)

- (D) Charges for direct dialed calls will be included on the originating party's bill pursuant to billing and collection agreements established by the Company or its intermediary with the applicable telephone company.
- (E) Any applicable federal, state and local use, excise, sales or privileges taxes or similar liabilities chargeable to or against the Company as a result of the provision or the Company's service hereunder to the Customer shall be charged to and payable by the Customer in addition to the rates indicated in this tariff.
- (F) The Customer shall remit payment of all charges to any agency authorized by the Company to receive such payment.
- (G) If the bill is not paid within thirty calendar days following the mailing of the bill, the account will be considered delinquent.
- (H) A delinquent account may subject the Customer's service to temporary disconnection. The Company is responsible for notifying the Customer at least five calendar days before service is disconnected. The Company does not charge a late charge for unpaid bills.
- (I) Failure to receive a bill will not exempt a Customer from prompt payment of any sum or sums due the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.8 Payment for Service, (Cont'd.)

2.8.2 Payment for Service, (cont'd.)

- (J) In the event the Company must employ the services of attorneys for collection of charges due under this tariff or any contract for special services, Customer shall be liable for all costs of collection including reasonable attorney's fees and court costs.
- (K) CenturyTel will not bill for unanswered calls in areas where Equal Access is available, nor will CenturyTel knowingly bill for unanswered telephone calls where Equal Access is not available. In the event that an unanswered call is inadvertently billed due to the unavailability of Equal Access, CenturyTel will cancel all such charges upon request or may credit the account of the Billed Party. Any call for which the billed duration exceeds one minute shall be presumed to have been answered.
- (L) In the event the Customer is overbilled, an adjustment will be made to the Customer's account and the Customer will be deemed to not owe overbilled amount. If the Customer is underbilled, the Customer is allowed to either pay in lump sum or in installments.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.9 Right to Backbill for Improper Use of the Company's Service**

Any person or entity that uses, appropriates or secures the use of service from the Company, whether directly or indirectly, in any unlawful manner or through the providing of any misleading or false information to the Company and which uses, appropriation, or securing of services is inconsistent with the stated uses, intents, and purposes of this tariff or any restrictions, conditions, and limitations stated herein, shall be liable for an amount equal to the accrued and unpaid charges that would have been applicable to the use of the Company's service actually made by Customer.

2.10 Billing Entity Conditions

When billing functions on behalf of CenturyTel are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In case of any disputed charges that cannot be resolved by the billing company, the Billed Party may contact CenturyTel directly. If there is still a disagreement about the disputed amount after investigation and review by CenturyTel or other service provider, the Billed Party has the option to pursue the matter with the appropriate state commission and/or the Federal Communications Commission.

2.11 Compliance with Regulatory Requirements

The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory rules and standards of the Arizona Corporation Commission.

2.12 Interconnection

The Company reserves the right to interconnect its services with those of any Other Common Carrier, Local Exchange Carrier, or alternate access provider of its election, and to utilize such services for the provision of services offered herein.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Denial of Access to Service by the Company

The Company expressly retains the right to deny access to service without incurring any liability for any of the following reasons:

- 2.13.1** Nonpayment of any sum due for service provided hereunder, where the Customer's charges remain unpaid more than ten (10) days following notice of nonpayment from the Company. Notice shall be deemed to be effective upon mailing of written notice, postage prepaid, to the Customer's last known address;
- 2.13.2** Customer's acts or omissions that constitute a violation of, or a failure to comply with, any regulation stated in this tariff governing the furnishing of service, but which violation or failure to comply does not constitute a material breach or does not pose any actual threatened interference to CenturyTel operations or its furnishing of service. The Company agrees to give Customer ten (10) days notice of such violation or failure to comply prior to disconnection of service; or
- 2.13.3** The implementation of any order of a court of competent jurisdiction, or federal or state regulatory authority of competent jurisdiction, prohibiting the Company from furnishing such service; or
- 2.13.4** Failure to pay a previously owed bill by the same Customer at another location.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.14 Customer's Liability in the Event of Denial of Access to Service by the Company

In the event a Customer's service is disconnected by the Company for any of the reasons stated in Section 2.13, the Customer shall be liable for all unpaid charges due and owing to the Company associated with the service.

2.15 Reinstitution of Service

The Company will reconnect service upon Customer request as soon as the reason for the Customer's termination is removed. If the Customer seeks reinstitution of Service following denial of service by the Company, the Customer shall pay to the Company prior to the time service is reinstituted (1) all accrued and unpaid charges, but there will be no charge for the service restoration.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.16 Credit Allowances for Interruption of Service**

Credit allowances for interruptions of service are limited the initial minimum period charge incurred to re-establish the interrupted call.

2.17 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

2.18 Toll Free Numbers

CenturyTel will make every effort to reserve "vanity" toll free numbers on the Customer's behalf, but makes no warranty or guarantee that the "vanity" number(s) will be available for use by the Customer.

If a Customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in toll free service to another carrier (i.e. "porting" of the toll free number), including a request for a Responsible Organization (Resp Org) change, until such charges are paid in full.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.19 Responsibilities of the Subscriber**

- 2.19.1** The Subscriber is responsible for placing any necessary orders, for complying with tariff regulations, and for ensuring that Authorized Users comply with tariff regulations. The Subscriber is also responsible for the payment of charges for calls originated at the Subscriber's premises that are not collect, third party, calling card, or credit card calls.
- 2.19.2** The Subscriber is responsible for charges incurred for special construction and/or special facilities that the Subscriber requests and which are ordered by CenturyTel on the Subscriber's behalf.
- 2.19.3** If required for the provision of CenturyTel's Services, the Subscriber must provide any equipment space, supporting structure, conduit, and electrical power without charge to CenturyTel.
- 2.19.4** The Subscriber is responsible for arranging ingress to its premises at times mutually agreeable to it and CenturyTel when required for CenturyTel personnel to install, repair, maintain, program, inspect, or remove equipment associated with the provision of CenturyTel's Services.
- 2.19.5** The Subscriber shall ensure that its terminal equipment and/or system is properly interfaced with CenturyTel's facilities or services, that the signals emitted into CenturyTel's network configuration are of the proper mode, bandwidth, power, and signal level for the intended use of the Subscriber and in compliance with the criteria set forth in Part 68 of the Code of Federal Regulations, and that the signals do not damage equipment, injure personnel, or degrade service to other Subscribers.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.19 Responsibilities of the Subscriber, (Cont'd.)

- 2.19.6** If the Subscriber fails to maintain the equipment and/or the system properly, with resulting imminent harm to CenturyTel's equipment, personnel, or the quality of Service to other Subscribers or Customers, CenturyTel may, upon written notice, require the use of protective equipment at the Subscriber's expense. If this fails to produce satisfactory quality and safety, CenturyTel may, upon written notification, terminate the Subscriber's service.
- 2.19.7** The Subscriber must pay CenturyTel for replacement or repair of damage to the equipment or facilities of CenturyTel caused by negligence or willful act of the Subscriber, its Authorized Users, or others, or by improper use of equipment provided by the Subscriber, Authorized Users, or others.
- 2.19.8** The Subscriber must pay for the loss through theft or fire of any of CenturyTel's equipment installed at Subscriber's premises.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.20 Responsibilities of Authorized Users

- 2.20.1** The Authorized User is responsible for compliance with the applicable regulations set forth in this tariff as well as all rules and regulations of the state utility commission and the FCC.
- 2.20.2** The Authorized User is responsible for identifying the station, party, or person with whom communication is desired and/or made at the called number.
- 2.20.3** The Authorized User is responsible for providing CenturyTel with a valid method of billing for each call. CenturyTel reserves the right to validate the credit worthiness of users through available credit card, calling card, called number, third party telephone number, and room number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or CenturyTel may refuse to place the call.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.21 Complaint Procedures**

Customer complaints and inquiries regarding their bills may be directed to the toll-free number provided by the billing agent on the bill. In addition, inquiries and complaints may also be directed to:

Customer Service Manager
CenturyTel Long Distance, LLC
206 Fifth Avenue South
La Crosse, Wisconsin 54601
Toll Free: (800) 658-9028
Facsimile: (608) 796-5873

If not satisfied with the Company's response, customers may contact:

Consumer Service Section
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007
Telephone: (602) 542-4251

2.22 Access to Other Carriers

Neither the Company nor its Subscribers may block access to other certificated carriers unless a waiver is granted by the Arizona Corporation Commission.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.23 Access Charges**

The Company, either directly or indirectly through its underlying carriers, will pay intrastate access charges for use of local exchange company facilities when completing intrastate Arizona calls.

2.24 Call Splashing

Pursuant to ACC R-14-2-1008, the Company will not transfer calls to another carrier unless the rating and billing information for the call will properly reflect the originating and terminating points of the call. If such transfers are not possible, the Company will inform the caller that the call cannot be completed and that the preferred carrier may be reached via an access code or toll-free customer service number. If such a transfer occurs, it will be made at no charge to the end user.

2.25 Notice Information

Subscribers of CenturyTel's service who make CenturyTel's service available to the public are required to post notice on or near each telephone used to access its services. Such notice must include: the Company's name, address, toll-free telephone number for inquiries, dialing instructions, an indication that the Company's rates apply, a statement that the calling card carrier will not carry the call, description of complaint procedures, a statement that the end user has the right to access their carrier of choice, and any location-specific surcharges.

2.26 Noncompliance by Subscribers

In instances where the Company finds that a Subscriber is not in compliance with information posting and notice requirements of the Arizona Corporation Commission, the Company will contact the Subscriber and request compliance. If, after the above steps are taken, the Subscriber refuses to comply with the Commission's rules, the Company will terminate service to the Subscriber.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.27 Other

The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Account codes when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk of fraud.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

CenturyTel Long Distance, LLC offers outbound long distance, operator assisted, in-bound 800 and travel card services to its customers. Rates for these services vary by product. All CenturyTel services are available 24 hours a day, seven days a week.

CenturyTel's Operator Assisted Service is provided for use by presubscribed Customers as well as transient Customers at host or Subscriber locations. Services arranged for the use of the transient public are subject to restrictions imposed by the Arizona Public Service Commission and the Federal Communications Commission.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.2 Determination of Call Duration and Timing of Calls

- 3.2.1** For Direct Dialed and Operator Station Calls, chargeable time begins when the connection is established between the calling station and the desired telephone, attendant board, or private branch exchange console. For Person-to-Person calls chargeable time begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
- 3.2.2** Chargeable time ends when the connection is terminated.
- 3.2.3** Chargeable time does not include the time lost because of known faults or defects in the service.
- 3.2.4** The initial and additional timing periods for billing purposes vary by product and are specified in Section 3 of this tariff.
- 3.2.5** The Company will not bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, CenturyTel will reasonably issue credit for the call.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.3 Time of Day Rate Periods

For time of day sensitive services, the appropriate rates apply for day, evening and night/weekend calls based on the following chart:

| | MON | TUES | WED | THUR | FRI | SAT | SUN |
|------------------------|--|------|-----|------|-----|-----|-----|
| 8:00 AM TO 4:59 PM | DAYTIME RATE PERIOD OR PEAK RATE PERIOD | | | | | EVE | |
| 5:00 PM TO 10:59 PM | EVENING RATE PERIOD OR OFF PEAK RATE PERIOD | | | | | | |
| 11:00 PM TO 7:59 AM | NIGHT/WEEKEND RATE PERIOD OR OFF PEAK RATE PERIOD | | | | | | |

- 3.3.1** Day, Evening, and Night/Weekend times are determine by the local time of the location of the calling service point. Chargeable time for a rate period (e.g. 8AM-5PM) begins with the first stated hour (8AM) and continues to, but does not include, the second stated hour (5PM). The rate applicable at the start of chargeable time at the calling station applies to the call during the duration of the call that is applicable to that time period. If a call begins in one discount period and ends in another, the initial period discount applied is the discount in effect at the time the call is established. The charge for each additional minute of usage is the additional minute billing rate of the rate period in which the beginning of each minute occurs.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.3 Time of Day Rate Periods, (Cont'd.)**

3.3.2 The time when connection is established is determined in accordance with the time - standard or daylight savings - legally or commonly in use at the location of the calling service point and determines whether Day, Evening, Night or Weekend rates apply. This rule applies whether the message is sent paid or collect and is applicable to interLATA direct dialed and operator assisted calls.

3.3.3 The Evening rate applies to the holidays listed below unless a lower rate period is in effect.

| | |
|------------------------|----|
| New Year's Day | ** |
| Martin Luther King Day | * |
| President's Day | * |
| Memorial Day | * |
| Independence Day | ** |
| Labor Day | * |
| Columbus Day | * |
| Veterans Day | ** |
| Thanksgiving Day | * |
| Christmas Day | ** |

* ' Applies to Federally recognized days only.

** ' If the holiday falls on a Sunday, the holiday rates are applied to the following Monday. If the holiday falls on a Saturday, the holiday rates are applied to the preceding Friday.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.4 Calculation of Distance**

For services which are distance sensitive, usage charges are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by Telcordia, in the following manner:

Step 1: Obtain the "V" and "H" coordinates for the serving wire center of the Customer's switch and the destination point.

Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.5 Operator Services

3.5.1 Determination of Charges

The charges for Operator Services are determined by the:

- distance between applicable rate centers
- time of day and day of week
- duration of call
- class of call

Rates are charged in full minute increments. The minimum charge for each call is one full minute; each additional minute is charged in whole minute increments.

3.5.2 Classes of Services

Service is offered on a Dial Station, Customer Dialed Calling Card Station, Operator Station, Person-to-Person or Real Time Rated-Operator Station/Person-to-Person basis. Day, Evening, Night and Weekend rates apply to all classes of services.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.5 Operator Service, (Cont'd.)****3.5.3 Application of Operator Services Rates**

The total charge for each completed operator assisted call consists of the following charge elements: (a) a measured usage charge dependent on the duration, distance and time of day of the call; (b) a fixed Operator Service charge and/or surcharge for operator assisted calls, which will be dependent on the type of billing selected (i.e., calling card, third party or other) and/or the completion restriction selected (i.e. station-to-station or person-to-person). The usage charge element is specified as a rate per minute that applies to each minute of call duration, with a minimum charge for each call of one minute, and fractional minutes of use thereafter counted as one full minute or a portion thereof (incremental billing).

3.5.4 Operator Dialed 0-

For Operator Dialed 0- messages, the following rates apply. The surcharge applies in addition to any applicable service charges.

| | <u>Operator Dialed Called Number</u> | <u>Customer Dialed Called Number</u> |
|---------------|---|---|
| Rate per call | \$1.15 | \$0.85 |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.5 Operator Services, (Cont'd.)****3.5.5 Intrastate Rate Schedules - Per Minute Charges**

- (A) **Operator Station Billed to Third Party, Collect and Sent Paid Non-Coin;
Person-to-Person - Billed to a Card or other than Sent Paid Coin;
Real Time Rated Operator Station/Person-to-Person - Billed to a Card**

All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

| | Day | | Evening | | Night/Weekend | |
|--------------|----------------|-------------------|----------------|-------------------|----------------|-------------------|
| Mileage Band | Initial Period | Each Add'l Period | Initial Period | Each Add'l Period | Initial Period | Each Add'l Period |
| 0-10 | \$0.3000 | \$0.1700 | \$0.2100 | \$0.1300 | \$0.1800 | \$0.1100 |
| 11-22 | \$0.4000 | \$0.2200 | \$0.2800 | \$0.1600 | \$0.2300 | \$0.1300 |
| 23-55 | \$0.4500 | \$0.2700 | \$0.3100 | \$0.1900 | \$0.2500 | \$0.1600 |
| 56-124 | \$0.5200 | \$0.3300 | \$0.3500 | \$0.2300 | \$0.2900 | \$0.1900 |
| 125-292 | \$0.5300 | \$0.3600 | \$0.3500 | \$0.2500 | \$0.2900 | \$0.2100 |
| 293+ | \$0.5800 | \$0.3800 | \$0.3900 | \$0.2600 | \$0.3300 | \$0.2200 |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.5 Operator Services, (Cont'd.)

3.5.6 Intrastate Per Call Service Charges

| | <u>Billed To LEC</u> | <u>Billed To Credit Card</u> |
|--------------------------------------|--------------------------|----------------------------------|
| Customer Dialed Calling Card Station | | |
| Automated | \$0.95 | \$1.50 |
| Operator Assisted | \$0.95 | \$1.50 |
| Operator Must Assist | \$0.95 | \$1.50 |
| Operator Dialed Calling Card Station | \$2.30 | \$2.30 |
| Operator Station* | | |
| Collect | \$2.30 | |
| Billed to Third Party | \$2.30 | |
| Sent Paid, Non-Coin | \$2.30 | |
| Person to Person* | \$4.50 | |
| Operator Dials Surcharge | \$1.15 | |

* - Includes Real Time Rated Calls.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.6 Travel Card Services**

Card Service(s) allows a Customer to place a long distance call to any geographical area in the United States from an access line and receive the bill for said call(s) placed on an assigned calling card billing number.

3.6.1 Traveler's Card

Traveler's Card is used for calling from any touchtone telephone to any valid telephone number in the United States. Call charges are billed to the Customer. Calls are billed in full minute increments.

(A) Per Call Surcharge: \$0.6000

(B) Per Minute Rates: \$0.2100

3.6.2 Phone Home Card

Phone Home Card is available for calling from any touchtone telephone to a pre-determined list of up to ten valid telephone numbers. Calls are billed in full minute increments.

(A) Per Call Surcharge: \$0.7500

(B) Per Minute Rates:

| Day | Evening | Night/Weekend |
|--------|---------|---------------|
| \$0.20 | \$0.18 | \$0.16 |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)ADMINISTRATIVELY
APPROVED FOR FILING**3.6 Travel Card Services, (Cont'd.)****3.6.3 Simple 204 Calling Card**

Simple 204 Calling Card is available for calling from any touchtone telephone to any valid domestic telephone number in the United States. Call charges are billed to the Customer. Calls are billed in full minute increments.

| | | |
|-----|---------------------|----------|
| (A) | Per Call Surcharge: | \$0.0000 |
| (B) | Per Minute Rates: | \$0.2000 |

3.6.4 Standard Calling Card

Standard Calling Card is available for calling from any touchtone telephone to any valid domestic telephone number in the United States. Call charges are billed to the Customer. Calls are billed in full minute increments.

| | | |
|-----|---------------------|----------|
| (A) | Per Call Surcharge: | \$0.7900 |
| (B) | Per Minute Rate | \$0.3900 |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Matchmaker**

CenturyTel Matchmaker is a basic switched toll service for residential users billing less than \$10.00 per month. Calls are rated based upon time of day, day of week, distance of call and call duration and are billed in arrears. This service is only offered as an addition to Matchmaker interstate service. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

3.7.1 Per Period Rates**(A) InterLATA Rates**

| Mileage Band | Day | | Evening | | Night/Weekend | |
|---------------------|-----------------------|--------------------------|-----------------------|--------------------------|-----------------------|--------------------------|
| | Initial Period | Each Add'l Period | Initial Period | Each Add'l Period | Initial Period | Each Add'l Period |
| 0-10 | \$0.3200(I) | \$0.3200(I) | \$0.2400(I) | \$0.2400(I) | \$0.1500(I) | \$0.1500(I) |
| 11-16 | \$0.3200(I) | \$0.3200(I) | \$0.2400(I) | \$0.2400(I) | \$0.1500(I) | \$0.1500(I) |
| 17-22 | \$0.3200(I) | \$0.3200(I) | \$0.2400(I) | \$0.2400(I) | \$0.1500(I) | \$0.1500(I) |
| 23-30 | \$0.3200(I) | \$0.3200(I) | \$0.2400(I) | \$0.2400(I) | \$0.1500(I) | \$0.1500(I) |
| 31-40 | \$0.3200(I) | \$0.3200(I) | \$0.2400(I) | \$0.2400(I) | \$0.1500(I) | \$0.1500(I) |
| 41-55 | \$0.3200(I) | \$0.3200(I) | \$0.2400(I) | \$0.2400(I) | \$0.1500(I) | \$0.1500(I) |
| 56-70 | \$0.3200(I) | \$0.3200(I) | \$0.2400(I) | \$0.2400(I) | \$0.1500(I) | \$0.1500(I) |
| 71-124 | \$0.3200(I) | \$0.3200(I) | \$0.2400(I) | \$0.2400(I) | \$0.1500(I) | \$0.1500(I) |
| 125-196 | \$0.3200(I) | \$0.3200(I) | \$0.2400(I) | \$0.2400(I) | \$0.1500(I) | \$0.1500(I) |
| 197-292 | \$0.3200(I) | \$0.3200(I) | \$0.2400(I) | \$0.2400(I) | \$0.1500(I) | \$0.1500(I) |
| 293-430 | \$0.3200(I) | \$0.3200(I) | \$0.2400(I) | \$0.2400(I) | \$0.1500(I) | \$0.1500(I) |
| 431 + | \$0.3200(I) | \$0.3200(I) | \$0.2400(I) | \$0.2400(I) | \$0.1500(I) | \$0.1500(I) |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Matchmaker****3.7.1 Per Period Rates****(B) IntraLATA Rates**

| Mileage Band | Day | | Evening | | Night/Weekend | |
|-------------------------|----------------------------------|-------------------------|----------------------------------|-------------------------|----------------------------------|-------------------------|
| | 1st Minute | Add'l Minute | 1st Minute | Add'l Minute | 1st Minute | Add'l Minute |
| All | \$0.3200(R) | \$0.3200(R) | \$0.2400(I) | \$0.2400(I) | \$0.1500 | \$0.1500 |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.8 Matchmaker Gold**

Matchmaker Gold is a basic switched 1+ toll service for residential and small business users billing over \$50 in inbound and outbound services. Calls are rated based upon time of day, day of week, distance of call and call duration and are billed in arrears. This service is only offered as an addition to Matchmaker Gold interstate service. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

3.8.1 Per Period Rates

The per period rates for this service are the same as those found in Section 3.7 of this tariff.

3.8.2 Volume Discounts

A 10% discount applies to monthly dollar amounts after \$10.

A 25% discount applies to monthly dollar amounts after \$25.

3.8.3 Aggregation of Discount

The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the Customer via the Company, (ii) Traveler Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.

3.8.4 Multiple Locations

The Customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyTel Matchmaker Gold Service.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.9 CenturyTel Simple**

CenturyTel Simple is an outbound direct dial product designed for Residential Customers. Calls for this service are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is only offered in conjunction with interstate service. Customers can choose one of the two options listed below depending on their calling needs.

3.9.1 CenturyTel Simple Basic

| | |
|---------------------------|--------|
| Per Minute Rate: | \$0.18 |
| Monthly Recurring Charge: | \$0.00 |

3.9.2 CenturyTel Simple 104

Customers that choose the CenturyTel Simple 104 option will be charged an interstate monthly recurring charge in exchange for the reduced per minute rate listed below.

| | |
|------------------|--------|
| Per Minute Rate: | \$0.10 |
|------------------|--------|

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.10 CenturyTel Preferred**

CenturyTel Preferred is a basic switched 1+ toll service for residential and small business users billing between \$ 50.00 and \$ 2500.00 per month in inbound and outbound services. Traveler Card Service is available to CenturyTel Preferred subscribers.

3.10.1 Intrastate Rates Per Minute**(A) CenturyTel Preferred -Switched**

| Mileage Band | Day | | Evening | | Night/Weekend | |
|-----------------|---------------|-----------------|---------------|-----------------|---------------|-----------------|
| | 1st Minute | Add'l Minute | 1st Minute | Add'l Minute | 1st Minute | Add'l Minute |
| All | \$0.2000 | \$0.2000 | \$0.2000 | \$0.2000 | \$0.2000 | \$0.2000 |

There is an interstate monthly service charge applicable to this product. This monthly charge will be waived if the Customers combined monthly usage for both inbound and outbound services is over \$250 for the month.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.10 CenturyTel Preferred, (Cont'd.)****3.10.2 Volume Discounts**

Volume Discounts apply back to the first dollar of billing, once the monthly volume level has been met as specified below.

| Monthly Dollar Amount | Discount |
|-----------------------|----------|
| \$0.00 - \$99.99 | 0% |
| \$100.00 - \$499.99 | 5% |
| \$500.00 - \$1,499.99 | 10% |
| \$1,500.00 + | 20% |

3.10.3 Aggregation of Discount

The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the Customer via the Company, (ii) Traveler Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and applicable usage. Operator handled and international calls will not be aggregated for discount purposes.

3.10.4 Billing Reports

Customer may (i) receive the bill with standard reporting at no cost; (ii) or through the company with customized reports.

3.10.5 Minimum Billing

Minimum billing is \$ 50.00 per month. In the event a Customer bills less than \$ 50.00 per month, the Customer will still be billed for \$ 50.00 worth of usage. The minimum billing requirement applies to usage only and does not include taxes or monthly recurring charges.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.10 CenturyTel Preferred, (Cont'd.)****3.10.6 Multiple Locations**

The Customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyTel Preferred Service.

3.10.7 Account Codes

Account codes are available with the following charges:

| | |
|---|-----------------------|
| Set-up Fee: | \$10.00 |
| Monthly Service Charge (for each 50 account codes): | \$ 5.00 |
| Moves and Changes (per occurrence) | \$ 5.00 (Business) |
| | \$ 1.00 (Residential) |

Account code recurring and/or nonrecurring charges may be waived for a Customer when the combined billing on all accounts billed by the Company to the Customer exceeds \$500 per month.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.11 CenturyTel Metro**

CenturyTel Metro is a direct dial outbound calling plan designed for medium to large size business customers. Calls are placed over switched access facilities. This service is only offered as an addition to CenturyTel Metro interstate service. All calls are billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds. All calls are billed in arrears.

3.11.1 Per Period Rates

\$0.1700

3.11.2 Volume Discounts

| Monthly Dollar Amount | Discount |
|-----------------------|----------|
| \$0.00 - \$249.99 | 0% |
| \$250.00 - \$499.99 | 10% |
| \$500.00 - \$749.99 | 15% |
| \$750.00 + | 20% |

3.11.3 Aggregation of Discount

The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the Customer via the Company, (ii) Traveler Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.11 CenturyTel Metro, (Cont'd.)

3.11.4 Minimum Billing

No minimum billing applies.

3.11.5 Multiple Locations

The Customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyTel Metro Service.

3.11.6 Monthly Recurring Fee **\$50.00**

This monthly recurring charge will be waived for all Customers with combined outbound and inbound usage of over \$250.00 per month.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.12 CenturyTel Direct**

CenturyTel Direct is an outbound service designed for medium to large business Customers utilizing dedicated or special access facilities to reach a CenturyTel point of presence. This service is only offered as an addition to CenturyTel Direct interstate service. All calls are billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds. All calls are billed in arrears.

3.12.1 Per Period Rates

| Mileage Band | Day | | Evening | | Night/Weekend | |
|-----------------|-------------------|-------------------------|-------------------|--------------------------|-------------------|-------------------------|
| | Initial Period | Each Add'l Period | Initial Period | Each Add'l. Period | Initial Period | Each Add'l Period |
| All | \$0.0100 | \$0.0100 | \$0.0090 | \$0.0090 | \$0.0085 | \$0.0085 |

3.12.2 Volume Discounts

| Monthly Dollar Amount | Discount |
|---------------------------|----------|
| \$0.00 - \$9,999.99 | 0% |
| \$10,000.00 - \$24,999.99 | 5% |
| \$25,000 + | 10% |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.13 CenturyTel Classic Toll Free**

CenturyTel Classic Toll Free Inbound Service (8xx) is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to the Customer's local exchange lines. With CenturyTel Classic Toll Free Service, the Customer is billed for the call rather than the call originator. Calls are billed in six (6) second increments with an initial period, for billing purposes, of thirty (30) seconds.

3.13.1 Per Period Rates

\$0.2500

3.13.2 Volume Discounts

| Monthly Dollar Amount | Discount |
|-----------------------|----------|
| \$0.00 - \$24.99 | 0% |
| \$25.00 - \$99.99 | 5% |
| \$100.00 + | 10% |

3.13.3 Aggregation of Discount

The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the Customer via the Company, (ii) Traveler Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.13 CenturyTel Classic Toll Free, (Cont'd.)

3.13.4 Minimum Billing

No minimum billing applies.

3.13.5 Multiple Locations

The Customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyTel Classic Toll Free Service.

3.13.6 Monthly Recurring Charge \$ 5.00

3.13.7 Set Up Charge \$10.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.14 CenturyTel Preferred Toll Free**

CenturyTel Preferred Toll Free Inbound Service (8xx) is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to the Customer's local exchange lines. With CenturyTel Preferred Toll Free Service, the Customer is billed for the call rather than the call originator. Calls are billed in six (6) second increments with an initial period, for billing purposes, of eighteen (18) seconds.

3.14.1 Per Period Rates

\$0.2000

3.14.2 Volume Discounts

| Monthly Dollar Amount | Discount |
|-----------------------|----------|
| \$0.00 - \$99.99 | 0% |
| \$100.00 - \$499.99 | 5% |
| \$500.00 - \$1,499.99 | 10% |
| \$1,500.00 + | 20% |

3.14.3 Aggregation of Discount

The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the Customer via the Company, (ii) Traveler Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.

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ORIGINAL

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.14 CenturyTel Preferred Toll Free, (Cont'd.)

3.14.4 Minimum Billing

No minimum billing applies.

3.14.5 Multiple Locations

The Customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyTel Preferred Toll Free Service.

3.14.6 Monthly Recurring Charge \$15.00

3.14.7 Non-Recurring Charge \$10.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.15 CenturyTel Metro Toll Free**

CenturyTel Metro Toll Free Inbound Service (8xx) is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to the Customer's local exchange lines. With CenturyTel Metro Toll Free Service, the Customer is billed for the call rather than the call originator. Calls are billed in six (6) second increments with an initial period, for billing purposes, of six (6) seconds.

3.15.1 Per Period Rates

\$0.1900

3.15.2 Volume Discounts

| Monthly Dollar Amount | Discount |
|-----------------------|----------|
| \$0.00 - \$249.99 | 0% |
| \$250.00 - \$499.99 | 10% |
| \$500.00 - \$749.99 | 15% |
| \$750.00 + | 20% |

3.15.3 Aggregation of Discount

The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the Customer via the Company, (ii) Traveler Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.15 CenturyTel Metro Toll Free, (Cont'd.)

3.15.4 Minimum Billing

No minimum billing applies.

3.15.5 Multiple Locations

The Customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyTel Preferred Toll Free Service.

3.15.6 Monthly Recurring Charge **\$25.00**

This monthly recurring charge will be waived for all Customers with combined outbound and inbound usage of over \$250.00 per month.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.16 CenturyTel Direct Toll Free Service**

CenturyTel Direct Toll Free Service (8xx) is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to the Customer's dedicated access facilities. With CenturyTel Direct Toll Free Service, the Customer is billed for the call rather than the call originator. Calls are billed in six (6) second increments with an initial period, for billing purposes, of six (6) seconds.

3.16.1 Per Period Rates

| Mileage Band | Day | | Evening | | Night/Weekend | |
|-----------------|-------------------|-------------------------|-------------------|--------------------------|-------------------|-------------------------|
| | Initial Period | Each Add'l Period | Initial Period | Each Add'l. Period | Initial Period | Each Add'l Period |
| All | \$0.0120 | \$0.0120 | \$0.0110 | \$0.0110 | \$0.0105 | \$0.0105 |

3.16.2 Volume Discounts

| Monthly Dollar Amount | Discount |
|---------------------------|----------|
| \$0.00 - \$9,999.99 | 0% |
| \$10,000.00 - \$24,999.99 | 5% |
| \$25,000 + | 10% |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.17 Debit Card Service****3.17.1 General**

CenturyTel Debit Card Service is a prepaid travel card account service that provides access for outbound voice grade telecommunications.

Exclusions. The following call types may not be completed with CenturyTel's Debit Card service:

- Calls to 700 numbers - All Operator Services Calls
- Calls to 800 numbers - Conference Calls
- Calls to 900 numbers - Directory Assistance Calls
- Busy Line Verify and Busy Line Interrupt
- Calls requiring the quotation of time and charges

Except as may be specifically referenced therein, calls made utilizing CenturyTel's Debit Card Services are not included in any specialized service offerings nor promotions.

3.17.2 Availability of Service

Service is available twenty-four hours a day, seven days a week. The number of available Debit Card account numbers is subject to technical limitations. Such card accounts will be offered to Customers on a first come first serviced basis. Printed material associated with Debit Card Service will include the name of CenturyTel Long Distance, LLC and the 800 Customer Service number.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.17 Debit Card Service, (Cont'd.)

3.17.3 Regulations

In addition to the general rules and regulations set forth in this tariff, the following regulations also apply:

- (A) Debit Card Service is accessed using the 800 number printed on the card;
- (B) All calls must be charged against a Debit Card that has a sufficient available balance;
- (C) A Customer's call will be interrupted with an announcement when the balance is about to be depleted; such announcements will occur five minutes and two minutes before the balance will be depleted, based on the termination location of the call;
- (D) Calls in progress will be terminated by the Company if the balance on the card is insufficient to continue the call.

3.17.4 Rates

Calls are charged in full minute increments for the first minute and all subsequent minutes.

Per Minute Charge: \$0.25

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.18 CenturyTel Simple Cents**

CenturyTel Simple Cents is an outbound direct dial product designed for Residential Customers. Calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. There is a monthly recurring charge associated with this product.

3.18.1 CenturyTel Simple Cents Per Minute Rates

| | <u>Initial Minute</u> | <u>Each Additional Minute</u> |
|---------------------------|----------------------------------|--|
| Monday – Friday: | \$0.10 | \$0.10 |
| Saturday & Sunday: | \$0.05 | \$0.05 |
| Monthly Recurring Charge: | \$6.95 | |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.19 CLD Casual Calling Service**

CLD Casual Calling Service is a non-presubscribed outbound only service available to residential and business customers. All calls are originated by dialing the company's "101xxxx" code, then the area code, if necessary, and the terminating telephone number. This service is available between locations within Arizona. Calls are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute. Intrastate service is only available with interstate service.

3.19.1 Per Minute Rate

\$0.5000

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.20 CenturyTel Freedom 5**

CenturyTel Freedom 5 is an outbound direct dial product designed for Residential Customers. Calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is only offered in conjunction with interstate service. There is a monthly recurring charge associated with this product.

3.20.1 CenturyTel Freedom 5 Per Minute Rates:

| | <u>Initial Per Minute</u> | <u>Each Add'l Minute</u> |
|---------------------------|---------------------------|--------------------------|
| All Intrastate Calls: | \$0.12 | \$0.12 |
| Monthly Recurring Charge: | \$3.95* | |

* - If Customer's usage exceeds \$30.00 for a given month, then the monthly recurring charge will be waived for that month.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.21 Talk & Surf**

Talk & Surf is a direct dial outbound service designed for Residential Customers. The Customer is allowed 200 minutes of combined interstate and intrastate direct dialed calls per month. Any calls in excess of the 200 minutes are subsequently billed on a per minute basis. In addition the Customer receives unlimited internet service. There is a monthly recurring charge associated with this product.

Calls in excess of 200 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute. Intrastate service is only available with interstate service.

3.21.1 Rates and Charges:

| | |
|------------------------|---------|
| Monthly Recurring Fee: | \$30.00 |
|------------------------|---------|

| | |
|--|---------|
| Per Minute Charges in Excess of 200 Minutes per Month: | \$ 0.09 |
|--|---------|

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.22 Value Talk 200**

Value Talk 200 an outbound direct dial product designed for Residential Customers. The Customer receives 200 minutes of combined interstate and intrastate direct dialed calls per month for a monthly fee. Any calls in excess of the 200 minutes are subsequently billed on a per minute basis. Calls in excess of 200 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute. Intrastate service is only available with interstate service.

If the Customer does not fully utilize the 200 minutes in any given month, the balance is not carried forward for subsequent month's usage.

3.22.1 Rates and Charges:

| | |
|--|---------|
| Monthly Recurring Fee: | \$17.95 |
| Per Minute Charges in Excess of 100 Minutes per Month: | \$ 0.10 |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.23 CenturyTel Business 750**

CenturyTel Business 750 is a direct dial outbound service designed for Business Customers. The Customer receives 750 minutes of combined interstate and intrastate direct dialed calls per month for a monthly fee. All calls made during the initial 750 minutes are billed in one (1) minute increments with an initial period, for billing purposes of one (1) minute.

Calls made in excess of 750 minutes are billed in six (6) second increments with an initial period, for billing purposes, of thirty (30) seconds. Intrastate service is only available with interstate service.

If the Customer does not fully utilize the 750 minutes in any given month, the balance is not carried forward for subsequent month's usage.

3.23.1 Rates and Charges:

| | |
|---|---------|
| Monthly Recurring Fee: | \$59.95 |
| Initial 30 Second Period Charge in Excess of 750 Minutes per Month: | \$0.045 |
| Each Additional 6 Second Period in Excess of 750 Minutes per Month: | \$0.009 |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.24 CenturyTel Freedom**

CenturyTel Freedom is an outbound direct dial service designed for Residential Customers. Calls are billed in one (1) minute increments after an initial billing period for billing purposes, of one (1) minute. This service is offered in conjunction with interstate service. There is a monthly recurring charge associated with this product.

3.24.1 Per Minute Rate

| | <u>Initial Per Minute</u> | <u>Each Add'l Minute</u> |
|---------------------------|---------------------------|--------------------------|
| All Intrastate Calls: | \$0.12 | \$0.12 |
| Monthly Recurring Charge: | \$4.95* | |

* - If Customer's combined Intrastate and Interstate usage exceeds \$30.00 for a given month, then the monthly recurring charge will be waived for that month. Usage herein does not include any monthly recurring fees, surcharges, taxes or other similar fees.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.25 Phone Home Toll Free**

Phone Home Toll Free is an inbound 800 service designed for Residential Customers. Calls are billed in one (1) minute increments after an initial billing period for billing purposes, of one (1) minute. This service is offered in conjunction with interstate service. There is a monthly recurring charge associated with this product.

3.25.1 Per Minute Rate

| | <u>Initial Per Minute</u> | <u>Each Add'l Minute</u> |
|-----------------------------------|---------------------------|--------------------------|
| All Inbound 800 Intrastate Calls: | \$0.10 | \$0.10 |
| Monthly Recurring Charge: | \$2.95 | |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.26 Platinum Calling Card**

Platinum Calling Card is an outbound calling card service designed for Residential Customers. The Platinum Calling Card allows a Residential Customer to place a long distance call to any geographical area in the State from an access line and receive the bill for said call on an assigned calling card billing card. Calls are billed in one (1) minute increments after an initial billing period for billing purposes, of one (1) minute. This service is offered in conjunction with interstate service. There is a monthly recurring charge associated with this product. The Platinum Calling Card rates do not include any payphone and operator surcharges that be incurred by the Customer.

3.26.1 Per Minute Rate

| | <u>Initial Per Minute</u> | <u>Each Add'l Minute</u> |
|---|---------------------------|--------------------------|
| All Outbound Intrastate Calling Card Calls: | \$0.25 | \$0.25 |
| Monthly Recurring Charge: | \$1.00 | |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.27 CenturyTel Simple 7**

CenturyTel Simple 7 is an outbound direct dial service designed for Residential Customers. Calls are billed in one (1) minute increments after an initial billing period for billing purposes, of one (1) minute. This service is offered in conjunction with interstate service. There is a monthly recurring charge associated with this product.

3.27.1 Per Minute Rate

| | <u>Initial Per Minute</u> | <u>Each Add'l Minute</u> |
|---------------------------|---------------------------|--------------------------|
| All Intrastate Calls: | \$0.10 | \$0.10 |
| Monthly Recurring Charge: | \$4.95 | |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.28 CenturyTel Simple 11**

CenturyTel Simple 11 is an outbound direct dial service designed for low volume Business Customers. Calls are billed in six (6) second increments after an initial billing period for billing purposes, of thirty (30) seconds. This service is offered in conjunction with interstate service. There is a monthly recurring charge associated with this product.

3.28.1 Per Period Rate

| | <u>Initial Period</u> | <u>Each Add'l Period</u> |
|-------------------------------|-----------------------|--------------------------|
| All Intrastate Calls: | \$0.0550 | \$0.0110 |
| Minimum Monthly Usage Charge: | \$15.00 | |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.29 Busy Line Verification and Interrupt**

Busy Line Verification and Interrupt services are offered in areas where the service may be obtained from the local exchange carrier.

With Busy Line Verification (BLV), the CenturyTel operator will contact the LEC operator to determine if the called number or line is in use. Only one BLV will be made per telephone call and an associated service charge will apply whether or not conversation was detected on the line. The operator will not complete the call for the Customer initiating the verification request. The following service charge will apply per BLV request.

Busy Line Interrupt (BLI) allows the CenturyTel operator to contact a LEC operator to interrupt a telephone conversation in progress, upon the caller's request and after a Busy Line Verification occurs. Upon the caller's request, the CenturyTel operator will contact the LEC operator, who will interrupt the busy line and inform the called party that there is a call waiting from the caller. The LEC operator will not complete the call, but will only inform the called party of the request. If the call is released the CenturyTel operator will offer to complete the call for the Customer initiating the interrupt request. The following service charge will apply per BLI request. Applicable per minute charges will apply to the completed call. Only one BLI attempt will be made per telephone call and a charge will apply whether or not the called party releases the line. Verification must be made prior to interrupt.

Busy Line Verification, per request: \$3.00

Busy Line Interrupt, per request: \$3.00

When a call is subject to more than one service charge, only the highest service charge applies.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.30 Simple Choice Long Distance 200**

Simple Choice Long Distance 200 is an outbound direct dial product designed for Residential Customers. The Customer receives 200 minutes each of interstate and intrastate direct dialed calls per month for a monthly fee. Any calls in excess of the 200 minutes are subsequently billed on a per minute basis. Calls in excess of 200 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute. This service is offered in conjunction with interstate service. (T)

If the Customer does not fully utilize the 200 minutes in any given month, the balance is not carried forward for subsequent month's usage. (T)

Customers of this plan must also subscribe to the Simple Choice plan, a local service plan offered by the Company's affiliated local exchange entity. Customers who no longer meet the eligibility requirements identified with this product will be transferred to the Matchmaker plan (Section 3.7) without notice.

3.30.1 Rates and Charges:

| | |
|--|---------|
| Monthly Recurring Fee: | \$15.00 |
| Per Minute Charges in Excess of 200 Minutes per Month: | \$0.10 |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.31 Simple 15**

Simple 15 is an outbound direct dial flat rate service designed for residential Customers for the completion of all direct dialed intrastate calls. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is offered in conjunction with interstate service. There is a monthly recurring charge associated with this product.

3.31.1 Usage Rates

| | |
|--------------------------|--------|
| Per Minute Rate | \$0.15 |
| Monthly Recurring Charge | \$1.95 |

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ORIGINAL**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)****3.32 Business Freedom**

Business Freedom is an outbound direct dial flat rate service designed for Business Customers. Calls are billed in one (1) minute increments after an initial period, for billing purposes only, of one (1) minute. This service is offered in conjunction with interstate service. There is a monthly recurring charge associated with this product.

3.32.1 Per Minute Rate

| | <u>Initial Per Minute</u> | <u>Each Add'l Minute</u> |
|---------------------------|---------------------------|--------------------------|
| All Intrastate Calls: | \$0.12 | \$0.12 |
| Monthly Recurring Charge: | \$6.95 | |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.33 Business Solution 12**

Business Solution 12 is an outbound direct dial flat rate service designed for business Customers for the completion of all direct dialed intrastate calls. All calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. This service is offered in conjunction with interstate service. There is a monthly recurring charge associated with this product.

3.33.1 Usage Rates:

| | |
|---------------------------|--------|
| Per Minute Rate: | \$0.12 |
| Monthly Recurring Charge: | \$2.95 |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.34 Simple Choice Long Distance 100**

Simple Choice Long Distance 100 is an outbound direct dial product designated for Residential Customers. The Customer receives 100 minutes each of interstate and intrastate direct dialed calls per month for a monthly fee. Any calls in excess of the 100 minutes are subsequently billed on a per minute basis. Calls in excess of 100 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute. This service is offered in conjunction with interstate service. (T)

If the Customer does not fully utilize the 100 minutes in any given month, the balance is not carried forward for subsequent month's usage. (T)

Customers of this plan must also subscribe to the Simple Choice plan, a local service plan offered by the Company's affiliated local exchange entity. Customers who no longer meet the eligibility requirements identified with this product will be transferred to the Matchmaker plan (Section 3.7) without notice.

3.34.1 Rates and Charges:

| | |
|--|---------|
| Monthly Recurring Fee: | \$10.00 |
| Per Minute Charges in Excess of 100 Minutes per Month: | \$0.10 |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.35 Simple Choice Long Distance 350**

Simple Choice Long Distance 350 is an outbound direct dial product designated for Residential Customers. The Customer receives 350 minutes each of interstate and intrastate direct dialed calls per month for a monthly fee. Any calls in excess of the 350 minutes are subsequently billed on a per minute basis. Calls in excess of 350 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute. This service is offered in conjunction with interstate service. (T)

If the Customer does not fully utilize the 350 minutes in any given month, the balance is not carried forward for subsequent month's usage. (T)

Customers of this plan must also subscribe to the Simple Choice plan, a local service plan offered by the Company's affiliated local exchange entity. Customers who no longer meet the eligibility requirements identified with this product will be transferred to the Matchmaker plan (Section 3.7) without notice.

3.35.1 Rates and Charges:

| | |
|--|---------|
| Monthly Recurring Fee: | \$25.00 |
| Per Minute Charges in Excess of 350 Minutes per Month: | \$0.10 |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.36 LD L270 Plan

LD L270 Plan is an outbound direct dial product designed for Residential Customers. Calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. There is a monthly recurring charge associated with this product. This service is offered in conjunction with interstate service.

3.36.1 Intrastate Per Minute Rate:

| Mileage Range | Initial Per Minute | Each Additional Minute |
|---------------|-----------------------|---------------------------|
| All | \$0.1200 | \$0.1200 |

3.36.2 Monthly Recurring Charge:

| | |
|--------------------------|--------|
| Monthly Recurring Charge | \$2.95 |
|--------------------------|--------|

(N)

(N)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.37 Select Pak Long Distance**

Select Pak Long Distance is an outbound direct dial service designed for Residential Customers. Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute. There is no monthly recurring charge associated with this product.

To be eligible for this plan, the Customer must also subscribe to the Select Pak plan provided by the Company's affiliated incumbent local exchange entity. Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering. (T)

3.37.1 Per Minute Rate

| | <u>Initial Per Minute</u> | <u>Each Add'l Minute</u> |
|---------------------------|---------------------------|--------------------------|
| Per Minute Rate: | \$0.1000 | \$0.1000 |
| Monthly Recurring Charge: | N/A | |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.38 Simple Choice - LD**

Simple Choice - LD is an outbound direct dial service designed for Residential Customers. Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute. There is a monthly recurring charge associated with this product.

To be eligible for this plan, the Customer must also subscribe to the Simple Choice plan provided by the Company's affiliated incumbent local exchange entity. Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

3.38.1 Per Minute Rate

| | <u>Initial Per Minute</u> | <u>Each Add'l Minute</u> |
|---------------------------|---------------------------|--------------------------|
| Per Minute Rate: | \$0.0700 | \$0.0700 |
| Monthly Recurring Charge: | \$3.00 | |

(N)

(N)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.39 Simple Choice - IN (N)

Simple Choice - IN is an outbound direct dial service designed for Residential Customers. Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute. There is a monthly recurring charge associated with this product.

To be eligible for this plan, the Customer must also subscribe to the Simple Choice plan and Dial-Up Internet service provided by the Company's affiliated incumbent local exchange entity. Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

3.39.1 Per Minute Rate

| | <u>Initial Per Minute</u> | <u>Each Add'l Minute</u> |
|---------------------------|---------------------------|--------------------------|
| Per Minute Rate: | \$0.0700 | \$0.0700 |
| Monthly Recurring Charge: | \$2.00 | |

(N)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.40 Simple Choice - DS

Simple Choice - DS is an outbound direct dial service designed for Residential Customers. Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute. There is no monthly recurring charge associated with this product.

To be eligible for this plan, the Customer must also subscribe to the Simple Choice plan and DSL service provided by the Company's affiliated incumbent local exchange entity. Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

3.40.1 Per Minute Rate

| | <u>Initial Per Minute</u> | <u>Each Add'l Minute</u> |
|---------------------------|---------------------------|--------------------------|
| Per Minute Rate: | \$0.0700 | \$0.0700 |
| Monthly Recurring Charge: | N/A | |

(N)

(N)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.41 Business Assist Select Long Distance**

Business Assist Select Long Distance is an outbound direct dial service designed for Business Customers. Calls are billed in six (6) second increments after an initial billing period, for billing purposes, of thirty (30) seconds. There is no monthly recurring charge associated with this product.

To be eligible for this plan, the Customer must also subscribe to the Business Assist Select plan provided by the Company's affiliated incumbent local exchange entity. Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

(T)

3.41.1 Per Minute Rate

| | <u>Initial 30 Seconds</u> | <u>Each (6) Seconds</u> |
|---------------------------|---------------------------|-------------------------|
| Per Minute Rate: | \$0.0500 | \$0.0100 |
| Monthly Recurring Charge: | N/A | |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.42 Simple Choice Business - LD**

Simple Choice Business - LD is an outbound direct dial service designed for Business Customers. Calls are billed in six (6) second increments after an initial billing period, for billing purposes, of thirty (30) seconds. There is no monthly recurring charge associated with this product.

To be eligible for this plan, the Customer must also subscribe to the Simple Choice plan provided by the Company's affiliated incumbent local exchange entity. Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

3.42.1 Per Minute Rate

| | <u>Initial 30 Seconds</u> | <u>Each (6) Seconds</u> |
|---------------------------|---------------------------|-------------------------|
| Per Minute Rate: | \$0.0450 | \$0.0090 |
| Monthly Recurring Charge: | N/A | |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.45 Business Assist Advantage 100**

Business Assist Advantage 100 is an outbound direct dial product designated for Business Customers. The Customer receives 100 minutes each of interstate and intrastate direct dialed calls per month for a monthly fee. Any calls in excess of the 100 minutes are subsequently billed on a per minute basis. Calls in excess of 100 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute. This service is offered in conjunction with interstate service.

If the Customer does not fully utilize the 100 minutes in any given month, the balance is not carried forward for subsequent month's usage.

Customers of this plan must also subscribe to the Business Assist Advantage plan, a local service plan offered by the Company's affiliated local exchange entity. Customers who no longer meet the eligibility requirements identified with this product will be transferred to the Matchmaker plan (Section 3.7) without notice.

3.45.1 Rates and Charges:

| | |
|--|---------|
| Monthly Recurring Fee: | \$10.00 |
| Per Minute Charges in Excess of 100 Minutes per Month: | \$0.10 |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.46 Business Assist Advantage 200**

(N)

Business Assist Advantage 200 is an outbound direct dial product designed for Business Customers. The Customer receives 200 minutes each of interstate and intrastate direct dialed calls per month for a monthly fee. Any calls in excess of the 200 minutes are subsequently billed on a per minute basis. Calls in excess of 200 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute. This service is offered in conjunction with interstate service.

If the Customer does not fully utilize the 200 minutes in any given month, the balance is not carried forward for subsequent month's usage.

Customers of this plan must also subscribe to the Business Assist Advantage plan, a local service plan offered by the Company's affiliated local exchange entity. Customers who no longer meet the eligibility requirements identified with this product will be transferred to the Matchmaker plan (Section 3.7) without notice.

3.46.1 Rates and Charges:

| | |
|--|---------|
| Monthly Recurring Fee: | \$15.00 |
| Per Minute Charges in Excess of 200 Minutes per Month: | \$0.10 |

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.47 Business Assist Advantage 350**

(N)

Business Assist Advantage 350 is an outbound direct dial product designated for Business Customers. The Customer receives 350 minutes each of interstate and intrastate direct dialed calls per month for a monthly fee. Any calls in excess of the 350 minutes are subsequently billed on a per minute basis. Calls in excess of 350 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute. This service is offered in conjunction with interstate service.

If the Customer does not fully utilize the 350 minutes in any given month, the balance is not carried forward for subsequent month's usage.

Customers of this plan must also subscribe to the Business Assist Advantage plan, a local service plan offered by the Company's affiliated local exchange entity. Customers who no longer meet the eligibility requirements identified with this product will be transferred to the Matchmaker plan (Section 3.7) without notice.

3.47.1 Rates and Charges:

| | |
|--|---------|
| Monthly Recurring Fee: | \$25.00 |
| Per Minute Charges in Excess of 350 Minutes per Month: | \$0.10 |

(N)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.48 1010-505 Dial Around Service

(N)

1010-505 Dial Around Service is a non-presubscribed outbound long distance service that is available to residential and business customers. All calls are originated by dialing the Company's "1010-505" code, then the area code, if necessary, and the terminating designation number. The Customer receives up to 15 minutes of use per call for a flat rate fee as listed below. Calls exceeding 15 minutes of use will be billed the applicable per minute rate identified below. All calls are timed in one-minute increments.

Initial 15 Minutes of Use Per Call:

All calls up to 15 Minutes of Use (MOU) per call \$0.75

Per Minute Rate in excess of 15 Minutes Per Call:

Each additional Minute of Use after 15 Minutes of Use (MOU) per call \$0.05

(N)

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SECTION 4 - MISCELLANEOUS SERVICES**4.1 Late Payment Charge**

A late fee of 1.5% per month will be charged on any past due balance.

4.2 Return Check Charge

A return check charge of \$20.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of this tariff and pursuant to Arizona law and Commission regulations.

4.3 Directory Assistance**4.3.1 Directory Assistance Service**

Directory Assistance is available to Customers of CenturyTel service. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call: \$0.75

4.3.2 Call Completion Service

The Company Directory Assistance operator, or automated attendant, will complete the call to the number requested by the Customer without requiring the Customer to redial the number. A Directory Assistance Call Completion charge applies for this service. This charge is in addition to the charge for determining the telephone number requested by the Customer and in addition to any usage and per call charges associated with placing the call.

Directory Assistance Call Completion, Per Call

Per Call Charge: \$0.50

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SECTION 5 - PROMOTIONS

5.1 Promotions - General

5.1.1 The Company may from time to time waive or vary charges for promotional, market research or other similar business purposes. The varying charges will not exceed those in this tariff for the same services.

5.1.2 The Company will provide thirty (30) days notification to the Commission of the availability and duration of such offers.

5.1.3 Special offerings will not exceed a period of ninety (90) days.

5.2 Demonstration of Calls

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

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ORIGINAL**SECTION 6 - CONTRACT SERVICES****6.1 General**

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

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SECTION 7 - GRANDFATHERED SERVICES**7.1 CenturyTel Simple Business ***

CenturyTel Simple Business is a combined outbound direct dial and toll free inbound product designed for Business Customers. Customers must sign either a one (1) year or a three (3) year term plan for this service. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. This service is only offered in conjunction with interstate service.

7.1.1 CenturyTel Simple Business Per Minute Rates**(A) One Year Term Plan Rates**

| | <u>Initial 30 Seconds</u> | <u>Each Additional 6 Seconds</u> |
|---------------------------|-------------------------------|--------------------------------------|
| Per Period Rates: | \$0.0600 | \$0.0120 |
| Monthly Recurring Charge: | \$0.00 | |

(B) Three Year Term Plan Rates

| | <u>Initial 30 Seconds</u> | <u>Each Additional 6 Seconds</u> |
|---------------------------|-------------------------------|--------------------------------------|
| Per Period Rates: | | |
| Months 1 - 12 | \$0.0600 | \$0.0120 |
| Months 13 - 24 | \$0.0550 | \$0.0110 |
| Months 25 - 36 | \$0.0500 | \$0.0100 |
| Monthly Recurring Charge: | \$0.00 | |

* - Grandfathered to existing transferred Century Long Distance Customers.

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ORIGINAL**SECTION 7 - GRANDFATHERED SERVICES, (CONT'D.)****7.2 CenturyTel Direct Business ***

CenturyTel Direct Business is a combined outbound direct dial and toll free inbound product designed for Business Customers billing over \$3,500 monthly. Calls are billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds. This service is only offered in conjunction with interstate service.

7.2.1 CenturyTel Direct Business Per Minute Rates:

| | Day | Evening | Night/Weekend |
|---------------------|------------------------|------------------------|------------------------|
| Mileage Band | Per Minute Rate | Per Minute Rate | Per Minute Rate |
| All | \$0.1000 | \$0.0900 | \$0.0850 |

7.2.2 Volume Discounts

Volume discounts for CenturyTel Direct Business applies to all usage over the discount tables listed below. The discount will be applied to the total monthly usage amount.

A 5% discount applies to monthly dollar amounts over \$10,000.

A 10% discount applies to monthly dollar amounts over \$25,000.

7.2.3 Aggregation of Discount - Not Applicable.**7.2.4 Minimum Billing - No minimum billing applies.****7.2.5 Multiple Locations**

The Customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyTel Direct Business Service.

* - Grandfathered to existing transferred Century Long Distance Customers.

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